

CHSAB Annual Report 2017/18 to Health in Hackney Scrutiny Commission

Item No:		Date:	26th September 2018
Subject:	City and Hackney Safeguarding Adults Board (CHSAB) Annual Report 2017/18		
Report From:	Dr Adi Cooper, Independent Chair City & Hackney Safeguarding Adults Board		
Presented by:	Simon Galczynski Director of Adult Services		
Summary:	<p>This report provides an assessment of the key developments in local multi-agency adult safeguarding activities in 2017/2018 in the City of London and London Borough of Hackney. This is presented as a partnership document. It is representative of the work carried out by statutory and other agencies to realise the vision of the City and Hackney Safeguarding Adults Board, to assist people to live free from harm in communities that are intolerant of abuse, working together to prevent abuse and know what to do when it happens.</p>		
Recommendations:	<p>That the Health in Hackney Scrutiny Commission is aware of the accomplishments of the City and Hackney Safeguarding Adults Board (CHSAB) during 2017/18.</p>		
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1 Introduction

- 1.1 The London Borough of Hackney and the City of London have diverse, vibrant communities, with many organisations and individuals not only providing effective adult safeguarding, but also committed to the Safeguarding Adults Board and the partnership it represents. The City and Hackney Safeguarding Adults Board (the Board) is a multi-agency partnership of statutory and non-statutory stakeholders, including the City and Hackney Clinical Commissioning Group, Metropolitan Police, East London Foundation Trust, London Fire Brigade, the Homerton NHS Foundation Trust, Housing, Providers and the voluntary services. This report sets out an appraisal of safeguarding adults activity of those agencies across the City of London and Hackney boroughs in 2017/2018.
- 1.2 The Care Act sets out a clear statutory framework for how local authorities and other key partners, such as care providers, health services, housing providers and criminal justice agencies, should work together to protect an adult's right to live in safety, free from abuse and neglect. It introduces new safeguarding duties for local authorities including: leading a multi-agency local adult safeguarding system; making or causing enquiries to be made where there is a safeguarding concern; carrying out Safeguarding Adults Reviews; arranging for the provision of independent advocates; and hosting Safeguarding Adults Boards.
- 1.3 In setting out a statutory requirement for Safeguarding Adults Boards for the first time, the Care Act establishes three core duties for those Boards: The Board must:
 - 1) Publish a strategic plan for each financial year that sets out how it will meet its main objectives and what the members will do to achieve this.
 - 2) Conduct any Safeguarding Adults Reviews as may be required.
 - 3) Publish an annual report detailing what the SAB has done during the year to achieve our main objectives and implement its strategic plan. This annual report is provided in line with this requirement.

2 Key Achievements

2.1 In line with its strategy, key achievements for the Board in 2017/2018 include:

- 1) Trained Safeguarding Champions to take the message that safeguarding is everybody's business out to the community. Although we have raised awareness of safeguarding adults far and wide, we have not reached all groups. It has not been possible or easy to reach all groups of people from different ethnic backgrounds and faiths.
- 2) The Chair of the Board and the Board Manager have visited community groups to tell them about safeguarding and the work of the Board.
- 3) We have responded to the views of service users and set up a User/Carer/Patient subgroup of the Board to enable us to hear the views of users and carers but we have yet to hear directly from people who use safeguarding services.
- 4) The CHSAB reviewed the website with service users and changed it so that it is clearer about safeguarding and service users' rights.
- 5) The CHSAB has commissioned training to support staff to develop their learning to be able to work effectively with people who use safeguarding services.
- 6) The CHSAB have reviewed our data and sought improvements where required for example through audits or analysis.
- 7) We have laid the foundation of a prevention strategy but we have not been able to put anything in place to enable people to ask for help early or for early intervention. We have begun working with other Boards who share this priority.
- 8) The CHSAB met our legal duty to commission safeguarding adult reviews (SAR) and we have considered referrals, two of which progressed to a SAR and we will report on this in the 2018-19 report.
- 9) The City arranged an event on financial abuse which was very well received and had a winter long campaign to address the needs of rough sleepers.
- 10) City and Hackney are involved in a project on social isolation. We will respond to the findings in 2018/19.
- 11) Members of Board have audited themselves to identify where they need to make improvements in adult safeguarding and have created action plans to address the deficits.

3 Safeguarding Adults Reviews

- 3.1 During 2017/18, the CHSAB has not published any Safeguarding Adult Reviews
- 3.2 The CHSAB has focussed on passing on the learning to staff through learning workshops and a leader's symposium for managers. We will evaluate its impact during 2018/19.
- 3.3 This year, two SARs have been commissioned to date and will be reported on next year.

4 Key Hackney Adult Safeguarding Activity Data 2017/18

- 4.1 The number of safeguarding adult concerns increased only slightly from 1261 to 1336 and the number of cases that progressed to S42 was on par with last year.
- 4.2 The data shows that most of the abuse happened in people's own homes.
- 4.3 The main category of abuse in 2016/17 was neglect and acts of omission, but in 2017/18, this has been overtaken by financial and material abuse.
- 4.4 There has been an increase in referrals for domestic violence, sexual abuse and self neglect.
- 4.5 People of a Black/African/Caribbean and Black British descent are over-represented amongst people who are abused. Referrals for Asian/Asian British have increased and those for people of Islamic faith but remain low. This year referrals for people of Jewish faith has decreased. Referrals for people of multiple or mixed identity is low.
- 4.6 More people were asked what outcomes they want and where they have been asked about their outcomes, most of their outcomes have been partially or fully met.
- 4.7 The number of people referred under the Deprivation of Liberty Safeguards (DoLS) decreased this year.

5 Key City of London Adult Safeguarding Activity Data 2017/18

5.1 Summary data:

- 32 concerns were raised
- 22 led to Section 42 enquiry
- Of the 19 concluded cases, 11 expressed their desired outcomes and all were fully or partially achieved (nine were fully achieved)

- There were five repeat concerns.

6 Priorities for 2018/19

6.1 The CHSAB has identified the following areas for development in 2018/19, as set out in the Annual Strategic Plan 2018/19:

- 1) Continue with our duties to commission Safeguarding Adult Reviews (SARs) and make sure that any learning and actions are taken forward.
- 2) Continue to reach into the community to ensure that everyone knows about safeguarding and work on prevention strategies, including a financial abuse awareness event for residents.
- 3) Work with other Boards to develop joint approaches to work together and to prevent and manage risk in the City and Hackney.
- 4) Continue to support staff to work well to safeguard people by improving their understanding of the law and focussing on what people want to happen when they are harmed or at risk of abuse.
- 5) Work out how best to hear from people who use safeguarding services.
- 6) Continue to improve by responding to what we find is happening in our partnership through the data we collect and audits that we carry out.
- 7) Make sure that safeguarding is threaded through wider changes to social care and health services.

7 Financial Considerations

7.1 The partnership funds the Board

8 Legal Considerations

8.1 The Care Act establishes three core duties for Safeguarding Boards:

The Board must:

- 1) Publish a strategic plan for each financial year that sets out how it will meet its main objectives and what the members will do to achieve this. The plan needs to be developed with local community involvement and in consultation with local Healthwatch organisations.
- 2) Conduct any Safeguarding Adults Reviews as may be required.
- 3) Publish an annual report detailing what the SAB has done during the year to achieve our main objectives and implement its strategic plan.

9 Equality Impact Assessment

- 9.1 The report highlights equality considerations in terms of the ethnicity, age, and gender and disability status of people about whom a safeguarding concern has been reported to the statutory agencies.

10 Attachments

Appendix 1 – The City and Hackney Safeguarding Adults Board Annual Report 2017-2018